

Initial: 2/11/09	<b>MILWAUKEE COUNTY EMS OPERATIONAL POLICY PATIENT TRANSFER OF CARE</b>	Approved by: Kenneth Sternig, MS-EHS, BSN , EMT-P
Reviewed/revised:		Approved by: Ronald Pirrallo, MD, MHSA
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**POLICY:**

- Patient transfer of care occurs when the transported patient crosses the hospital threshold.
- Realistic expectations for EMS Providers and Hospital Emergency Department personnel are established to ensure smooth transfer of care.
- Problems identified in the transfer of patient care should be reported to the Milwaukee County EMS Incident Line at (414) 289-6774.

EMS Provider Expectations of ED staff:

- Assignment and transfer to a room in a timely fashion
- Qualified medical professional to take report in a timely fashion
- Assist with patient transfer from EMS transport cot to hospital bed
- Upon request, escort of appropriate medical personnel when patient destination is not the ED
- Replacement linens
- Present a FIN sheet in a timely manner

ED Staff Expectations of EMS Providers

- Transport notification provided as early as possible with complete patient report
- For STEMI, prehospital acquisition and transmission of 12-lead as soon as possible
- Patient transport to area as directed (triage, trauma room, L&D, etc.)
- Complete verbal report at time of transfer
- Receipt of a copy of the written report or electronic patient care record before transporting crew goes back into service
- Placement of medical waste in appropriate receptacle/area